

Over the past few months, our dedicated InvestorBridge development team has released new features to the platform to better enhance user the experience. Backstop is proud to highlight a few of the new features that have generated excitement for InvestorBridge Users.

## New Feature Highlights

- Additions to Fund and Account Currency Codes
- Public Site Performance Enhancements
- Ability to Include Direct Links in Emails
- Ability to Direct Users to a Specific Location Upon Login Failure
- Document Tag Sorting
- Email Blast Enhancements
- Increased Benefits for Current Backstop Users

## Features & Enhancement Details

### Fund and Account Currency Codes

InvestorBridge now provides the ability to display additional currencies on Products and Accounts. The following Currency Codes will be supported: AUD, BRL, CAD, CHF, CNY, CZK, DKK, EUR, GBP, HKD, JPY, KRW, NOK, NZD, PLN, SDG, SEK, SGD, UAH, USD, ZAR.

### Public Site Performance Enhancements

The development team has done some spring cleaning on the InvestorBridge code, which has significantly improved page load times of the Public site.

### Ability to Include Direct Links in Emails

Administrators can now include direct links to specific pages or documents within emails they send to their users allowing Administrators to alert users about a newly posted document or a special page on the site in a more targeted way. Users will be able to click on the link within the email to access the specified page or document . If the page or document requires the user to be logged in, the user will be instructed to login prior to accessing it.

### Ability to Direct Users to a Specific Location Upon Login Failure

Administrators can now choose to direct users to either their home page or their login page when a user experiences a login failure.

### Document Tags Sort Alphabetically

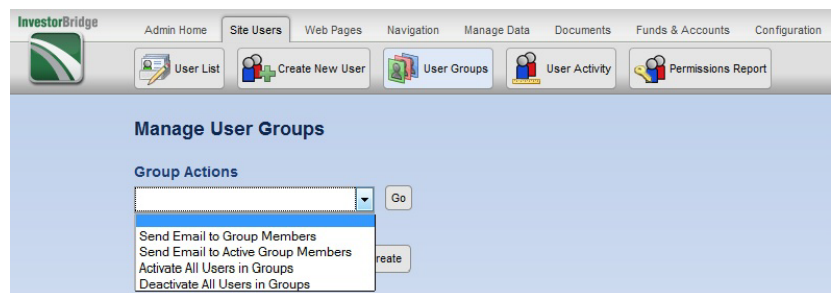
The list of Document Tags found in the “Documents” section of the Administrator site and the list that displays on Document Blocks when editing your Public site are now sorted alphabetically for easy search and maintenance.

### Ability to Send Email to only “Active” Members in a Group

Administrators now have the ability to send email blasts to only "Active" members in a group. This will allow administrators to send blasts to groups without having to remove inactive members in the blast.

### “Display Names” Available for the “From” Email Address when Sending Email Blasts

Administrators now have the ability to enter a "Display Name" for the "From" email address when sending emails from InvestorBridge. This will allow investors to recognize an easily readable display name, rather than an email address



## Benefits for Current Backstop Users

*Backstop users can benefit even further by using InvestorBridge. The seamless integration, in addition to new enhancements allow for even more streamlined workflow.*

### **Backstop Import Tool Performance Enhancement**

The Backstop Import Tool has been optimized to improve the speed of your import. We have more optimization work planned for the future, but we're very excited about this change and we hope you experience significantly shorter import times.

### **Improved the Display of Redemptions Imported from Backstop**

Administrators who import data from Backstop will see changes to the way redemptions are displayed in the system. This feature will allow users to more easily track their transactions when viewing their accounts.

### **New Support Documents Available**

A new document has been added to the "Admin Home" page of the Administrator site to inform Backstop clients which fields on Funds and Accounts in Backstop can be imported into InvestorBridge. We have also added a new document to guide users through which actions in InvestorBridge require a Publish.

### **Site Naming Conventions Changed**

Changes have been made to the terminology used in InvestorBridge to be more aligned with the Backstop platform. Changes are limited to the Administrator site only and include the following: Funds & Accounts, Products, Accounts and Holdings

## Contact Us

If you have questions regarding InvestorBridge, please do not hesitate to contact us at [info@backstopsolutions.com](mailto:info@backstopsolutions.com) or (312) 277-7700.